

## E&R Public Protection performance report

PI Code & Description	Jul 2019					YTD Status				
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Short Trend	Long Trend	Status
<b>Parking</b>										
CRP 044 Parking services estimated revenue (Monthly)	1,624,307	1,583,557.5				6,235,514	6,334,230			
SP 258 Sickness- No of days per FTE from snapshot report (parking)	1.26	0.66				4.32	2.64			
SP 509 NEW FOR 2019/20 % of Permits applied/processed online	76%	55%				72.5%	55%			
SP 510 NEW FOR 2019/20 % of PCN Appeals received online	56%	55%				58.75%	55%			
SP 511 NEW FOR 2019/20 Blue Badge Inspections (Monthly)	0	27				0	27			
SP 512 NEW FOR 2019/20 Total cashless usage against cash payments at machines (Monthly)	57%	60%				55.25%	60%			
SP 513 NEW FOR 2019/20 Percentage of cases 'heard' and won at ETA	Measured quarterly					79%	73%			
<b>Regulatory Services</b>										
SP 111 No. of underage sales test purchases (Quarterly)	Measured quarterly					11	22			
SP 255 % licensing applications determined within 28 days (Quarterly)	Measured quarterly					89%	98%			
SP 316 % Inspection category A,B & C food premises (Annual)	Not measured for Months						100			
SP 418 Annual average amount of Nitrogen Dioxide per m3 (Annual)	Annual measure						40			
SP 420 Annual average amount of Particulates per m3 (Annual)	Annual measure						40			
SP 496 Number of premise closure orders used (Quarterly)	Measured quarterly					0	2			
SP 494 Nitrogen Dioxide Diffusion Tube Monitoring Sites in the Borough exceeding National Levels (Quarterly)	Measured quarterly					36	0			
SP 519 NEW FOR 2019/20 Total % of broadly compliant food	Annual measure						95%			

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establishments rated A-E (Annual)										
SP 520 NEW FOR 2019/20 Schedule B Prescribed Premises due for inspection completed (Annual)			Annual measure				100%	?	?	?
SP 521 NEW FOR 2019/20 Total % compliance of non-road mobile machinery on major construction sites with GLA emissions standards			Annual measure				85%	?	?	?
SP 522 NEW FOR 2019/20 % of noise and nuisance complaints received from residents receiving a frontline response (visit/advice) within one week of receipt (Quarterly)			Measured quarterly			90.5%	90%	?	?	✓
<b>Safer Merton</b>										
SP 145 No. of cases discussed at Multi Agency Risk Assessment (domestic abuse) (Monthly)	49	29	✓	↑	↑	132	118	↓	↓	✓
SP 417 % Public Spaces CCTV cameras working (Monthly)	95.49%	98%	⚠	↓	↓	97.58%	98%	↑	↑	⊘
SP 449 Number of Community Protection Warnings issued (Quarterly)			Measured quarterly			11	6	↑	↑	⊘
SP 450 Number of Community Protection Notices issued (Quarterly)			Measured quarterly			2	0	-	↑	⊘
SP 495 Total number of Neighbourhood Watches (Annual)			Annual measure				535	?	?	⊘
SP 497 % ASB cases acknowledged within service timescales (Quarterly)			Annual measure			97%	95%	↑	↑	✓
SP 523 NEW FOR 2019/20 % of repeat MARAC cases (domestic abuse) by volume (Monthly)	41%	30%	✓	-	↑	37.5%	30%	?	?	✓
SP 524 NEW FOR 2019/20 Number of external contracts managed by CCTV (Annual)			Annual measure				2	?	?	?
SP 525 NEW FOR 2019/20 Knife crime - awareness sessions/briefings provided (Quarterly)			Measured quarterly			1	3	?	?	⊘